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Press Release

FOR IMMEDIATE RELEASE

Maybank wins the awards for Best Cash Management Bank, Best Trade Finance Bank and Leading Counterparty Bank in Malaysia for 2013

- Maybank launched the Electronic Payment and Collection System (EPCS), to streamline clients' simultaneous debiting and crediting process, to be processed within the same day.
- Maybank's profits from its cash management business grew by 22% though its maximisation of wallet share of existing customers
- TradeConnex, the bank's electronic delivery channel, was made available across 10 Asian markets, helping to increase the number and value of trade finance transactions

Kuala Lumpur, Malaysia, May 22nd 2014—Maybank has been named the winner of the Best Cash Management Bank, Best Trade Finance Bank and Leading Counterparty Bank in Malaysia Awards for the year 2013 during the 15th Asian Banker Summit. The ceremony was held at Kuala Lumpur Convention Centre in Kuala Lumpur on May 21st 2014.

Maybank grew its profits from its cash management business by 22% in 2013 by maximising its wallet share of existing customers. To improve its straight-through processing capabilities, Maybank upgraded its enterprise resource planning system by integrating it with its clients' systems.

Maybank's trade finance business also grew substantially. The bank currently holds more than 25% market share. Aside from having BPO capabilities in Malaysia, it managed to roll out numerous trade and supply chain products and renminbi cross-border trade settlement capabilities. TradeConnex, the bank's electronic delivery channel, was made available across 10 Asian markets, helping to increase the number and value of transactions.

About 1,000 delegates attended the event, consisting of industry specialists, senior bankers, regulators, service providers and decision makers from leading institutions in Asia, the US, Europe and Latin America, where opinions and responses of practitioners from across the region to global issues are shaped.

The Asian Banker Achievement Awards are widely acknowledged by the financial services industry as the highest possible accolade available to professionals and banks in the industry as recognised in the Asia Pacific region.

A stringent three-month evaluation process based on a balanced and transparent scorecard had been used to determine the winners.

Winners of the Achievement in Transaction Banking Awards:

Domestic Trade Finance Awards

- 1. Australia—Westpac Bank
- 2. China—Bank of China
- 3. China—China Minsheng Bank (Small Business Trade Finance)
- 4. Hong Kong—HSBC
- 5. India—State Bank of India
- 6. Indonesia—Bank Negara Indonesia
- 7. Malaysia—Maybank
- 8. The Philippines—Bank of the Philippine Islands
- 9. Singapore—OCBC Bank
- 10. South Korea—Kookmin Bank
- 11. Taiwan—CTBC Bank
- 12. Thailand—Bangkok Bank
- 13. Vietnam—Techcombank

Domestic Cash Management Awards

- 14. Australia—Commonwealth Bank of Australia
- 15. China—ICBC Bank
- 16. Hong Kong—Bank of China (Hong Kong)
- 17. India—HDFC Bank
- 18. Indonesia—CIMB Niaga
- 19. Malaysia—Maybank
- 20. The Philippines—BDO Unibank
- 21. Singapore—DBS
- 22. South Korea—Woori Bank
- 23. Taiwan—Taipei Fubon Bank
- 24. Thailand—Kasikornbank
- 25. Vietnam—Bank for Investment and Development of Vietnam

Domestic Leading Counterparty Awards

- 26. Australia—ANZ Bank
- 27. China (National) —ICBC
- 28. China (Provincial) —Industrial Bank of China
- 29. Hong Kong HSBC
- 30. India—State Bank of India
- 31. Indonesia—Bank Negara Indonesia
- 32. Malaysia—Maybank
- 33. The Philippines—Bank of the Philippine Islands
- 34. Singapore—DBS
- 35. South Korea—Hana Bank
- 36. Taiwan—Bank of Taiwan
- 37. Thailand—Bangkok Bank
- 38. Vietnam—Techcom Bank

International Transaction Banking Awards, Asia Pacific

- 39. Best International Transaction Bank—Deutsche Bank
- 40. Best Transaction Banking Product—IDEAL™ 3.0, DBS
- 41. Best Cash Management Bank—Deutsche Bank
- 42. Best Trade Finance Bank—Citibank
- 43. Leading Counterparty Bank—HSBC
- 44. Most International Asian Transaction Bank—ICBC Bank
- 45. Achievement Award for US\$ Clearing—J.P. Morgan
- 46. Achievement Award for EURO Clearing—Deutsche Bank
- 47. Achievement Award for RMB Clearing—Bank of China
- 48. Achievement Award for GBP Clearing—Barclays

The following individual was awarded the Transaction Banker of the Year

The press releases for each country's winners are issued separately.

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About The Asian Banker

The Asian Banker is the foremost provider of strategic intelligence and data to the financial services community. The company collects and publishes data on the performance of banks in the Asia Pacific region. The Singapore-based company has offices in Malaysia, China and the Philippines as well as representatives in London and New York. The company's website is www.theasianbanker.com

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The Asian Banker The Achievement in Transaction Banking Awards 2014

About the Achievement in Transaction Banking Awards

The Asian Banker Achievement Awards for Transaction Banking programme was instituted in 2001 to identify emerging best practices and leadership in the cash management, trade finance and payments industries amongst international and domestic financial institutions operating in the Asia Pacific and the Middle East regions. The programme is also a repository of evolving best practices from which players can benchmark their own products and processes over the long term.

The Board of Advisors

The following distinguished personalities served as members of the advisory council for the selection of this year's winners. They bring to bear tremendous expertise and global perspectives to the conduct of the annual meeting.

- James Cullen, former senior vice president, Wells Fargo
- Mathew Welch, former global head of banks, Standard Chartered Bank
- Damian Glendinning, treasurer, Lenovo and president, Assoc. of Corporate Treasurers

The Selection Criteria

We believe that a leading transaction bank is one that is able to be intimately involved in helping their corporate or financial institution clients take advantage of all the drivers transforming supply and value chain dynamics today by maximising their trade, cash or payments needs in a way that helps them manage their credit, liquidity and financial competitiveness in their respective marketplace.

An outstanding player in the transaction banking industry should demonstrate the following attributes:

- 1. Outstanding annual performance of the transaction banking unit
- 2. Intimately involved in helping their clients
- 3. Comprehensive range of services
- 4. Strong penetration and efficiency of innovative products
- 5. A high and seamless level of straight-through-processing
- 6. Attained a high level of satisfaction
- 7. Ability to compete to win new market share
- 8. Ability to secure new and complex deals

The Selection Process

The selection process beings in November and ends in March of the following year. The initial selection is through a survey and desk research done by the research team at The Asian Banker. The identified candidates are then subject to further scrutiny though interviews with third parties, including local banking journalists and analysts who have had contact with the candidates, peers and third party reviews. The shortlisted candidates are then submitted for a review by the board of advisors, based on a comparative evaluation done by the research team.